



Global  
SOFTWARE

Solutions for a Secure Community

- Silent Dispatch
- Real-Time Status
- Secure Communication
- Comprehensive Field Reporting

## Global mReach™

Wireless Data for the Secure Community

**Global mReach™** is a wireless query and messaging application that provides officers direct access to motor vehicle as well as local history, mugshot and warrant information within seconds, reducing serious risk in potentially dangerous situations. Both officer safety and the public's safety are improved by enabling real-time silent communication. With proven safety and productivity features, an intuitive user interface and powerful mobile integration capabilities, Global mReach provides the foundation for a complete mobile data system that delivers critical information to the people who need it most.

### **Mobile Integration with Third-Party Applications**

Global mReach provides an open architecture that allows for the adaptation and use of current and future technology. Hardware and software integration support includes: integration with Global Dispatch™ and Global Records™ software, magnetic stripe readers for improved officer efficiency, as well as with digital cameras and scanners.

**Intuitive And Efficient Work Environment** The intuitive user interface of Global mReach makes it easy for mobile users to access and work with the information they need. Through simple toolbar customization, new functions can be added to improve workflow. Global mReach supports larger fonts and improved graphics for optimum viewing. Users can rapidly create agency-specific state forms that may be edited by the system administrator.

### **Global mReach also simplifies day-to-day application use with a number of features:**

#### **Mobile To Mobile**

- Communicate silently between all mobile units
- View status of all mobile units
- Send and receive messages/email
- Hot key for requesting immediate assistance

#### **Dispatch/Mobile Integration**

- Send silent dispatch to one or more mobile units
- Self-initiate activity from mobile unit
- Silently update status with hot key from mobile unit

#### **Other Functionality**

- Field reporting, including real time query and data entry utilizing the same forms used in headquarters
- Query local, state and NCIC databases
- Quickly view mug shots and other historic data
- Cost-efficiency through multi-agency shared support